

Lakes College Remote Access Portals

There are two Remote Access Portals for staff use:

The **Staff Portal** should be used by all staff to access email and other applications.

The **Secure Portal** should be used by staff that require access to VITAL and other, more data sensitive systems. **Access to this portal is limited and available by request from Computer Services.**

Both portals require your staff username and password. You do **not** need to add WWC\ before your username.

Software and Hardware Compatibility

The portals are compatible with the following devices and operating systems:

Operating system	Supported browsers
Windows XP with SP2 32-bit; Windows XP with SP3 32-bit	Internet Explorer 6; Internet Explorer 7; Internet Explorer 8 Firefox 3.0.x; Firefox 3.5.x Safari 3.2.x; Safari 4.0.x
Windows Vista 32-bit; Windows Vista with SP1 32-bit	Internet Explorer 6; Internet Explorer 7; Internet Explorer 8 Firefox 3.0.x; Firefox 3.5.x Safari 3.2.x; Safari 4.0.x
Windows 7 32-bit	Internet Explorer 6; Internet Explorer 7; Internet Explorer 8 Firefox 3.0.x; Firefox 3.5.x Safari 3.2.x; Safari 4.0.x
Windows Vista 64-bit; and Windows Vista with SP1 64-bit	Only 32-bit browsers are supported: Internet Explorer 6; Internet Explorer 7; Internet Explorer 8 Firefox 3.0.x; Firefox 3.5.x Safari 3.2.x; Safari 4.0.x
Windows 7 64-bit	Only 32-bit browsers are supported: Internet Explorer 6; Internet Explorer 7; Internet Explorer 8 Firefox 3.0.x; Firefox 3.5.x Safari 3.2.x; Safari 4.0.x
Macintosh OS X 10.4 and up (PowerPC and Intel)	Safari 3.2.x; Safari 4.0.x Firefox 3.0.x; Firefox 3.5.x
Linux 32-bit operating systems (RPM-based Linux distributions: Red Hat Enterprise 5, Fedora 10 and up. Debian Linux distributions;	Firefox 3.0.x; Firefox 3.5.x

Debian 5 and up, Ubuntu 8.04 LTS and 9.04 and up)	
Windows Phone 7	Windows Phone 7 supports the premium mobile portal
Windows Mobile 2005 for Pocket PC; Windows Mobile 6; Windows Mobile 6.5	Pocket Internet Explorer Windows Mobile 6.5 supports the premium mobile portal
iPhone version 3.0.x	Safari (iPhone version), supports the premium mobile portal
Nokia: S60 3rd edition, Feature Pack 1—Validated on E71, N95 S60 3rd edition, Feature Pack 2—Validated on E72, E52 S60 5th edition—Validated on N97 Nokia handsets: E71, E72, E52, N97, and N95	All handsets support the limited mobile portal

Other devices and operating systems *may* work but are not supported by Computer Services – use at your own risk.

YOUR COMPUTER MUST HAVE UP-TO-DATE ANTIVIRUS AND FIREWALL SOFTWARE INSTALLED AND RUNNING.

The portals recognise the following software:

Firewall Software	Minimum Version
AVG Firewall	7
CA eTrust EZ Firewall	5
Cox Authentium	1
F-Secure	5
ISS BlackICE PC-Protection	3
Kaspersky	7
Microsoft OneCare	1
McAfee Host Intrusion Protection	6
McAfee Personal Firewall	2
McAfee Total Protection	7
Sophos Client Firewall	1
Sygate SPF Personal Firewall	2
Symantec Norton Personal Firewall	3
Symantec Endpoint Protection	11
Norton 360 Firewall	10
Trend Micro OfficeScan	6
Trend Micro PC-Cillin	11

V-Com SystemSuite	5
Windows XP Firewall	n/a
Windows Server 2003 Firewall	n/a
Windows Vista Firewall	n/a
Windows 7 Firewall	n/a
ZoneAlarm Personal Firewall	3

Anti-Virus Software	Minimum Version
AVG Anti-Virus	7
CA eTrust Anti-Virus	6
CA eTrust ITM Anti-Virus	8
CA Secure Content Manager	2
Command Authentium Anti-Virus	4
Cox Authentium Anti-Virus	1
F0Prot Anti-Virus	3
F-Secure Anti-Virus	5
AntiVir	6
Kaspersky Anti-Virus	6
McAfee Anti-Virus	4
McAfee Total Protection	4
McAfee VirusScan ASAP	4
Microsoft Forefront Anti-Virus	1
Microsoft OneCare Anti-Virus	1
NOD32 Anti-Virus	2
Panda ClientShield Anti-Virus	4
BitDefender Anti-Virus	8
Sophos Anti-Virus	3
Norton Anti-Virus	7
Norton 360 Anti-Virus	1
Symantec Endpoint Protection	11
Trend Micro Internet Security	16
Trend Micro Office Scan	5
Trend Micro PC-Cillin Anti-Virus	11
Trend Micro ServerProtect Anti-Virus	5
V-Com SystemSuite Anti-Virus	5
ZoneAlarm Anti-Virus	5